

DeskView – Control Client Manageability Solution powered by Altiris Technology

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When you are ready to gain greater control of your entire environment, DeskView - Control provides Fujitsu Siemens Computers customers with an easy to install, and easy to use complete systems management solution.

Complementing DeskView – Migrate (only available from Fujitsu Siemens Computers), these additional solutions enable corporate customers to extend and enhance their system management infrastructure. Vendor independent hardware and software inventory, application monitoring and self repair, software license optimization, as well as remote control enable customers of this add-on suite to take full control their client infrastructure and significantly lower Total Cost of Ownership.

DeskView – Control is a trade-up option from DeskView – Migrate, and when used together, provides Fujitsu Siemens customers with the full power of Altiris Client Management Suite.

Components

DeskView - Control bundles the following Altiris solutions

- Inventory Solution for Clients
- Application Metering Solution
- Application Management Solution
- Carbon Copy Solution

Associated products

- DeskView – Migrate (prerequisite requirement)
- DeskView 10.6 (fully integrated into Altiris Notification Server 6 management platform)
- Altiris Client Management Suite
- Altiris Server Management Suite
- Altiris Asset Management Suite

Supported Standards

With support for all major standards, integration into other system management software, like Microsoft SMS, Peoplesoft Enterprise IT Asset Management, and Remedy, is a simple task.

Value for you

- Implement and service an easy to use, and easy to install client management solution
- Extend DeskView – Migrate to take complete control over the client management and support processes for all the client hardware (regardless of manufacturer) in your environment
- Identify software license compliance and extend DeskView – Migrate with powerful Asset Management, software management, and remote control functions
- Increase service levels with remote configuration and remote support capabilities



DeskView - Control helps to

- Automate vendor-independent hardware and software inventory
- Include remote and mobile users in inventory and asset tracking process
- Track software license usage and license compliance
- Add automated inventory to asset management process
- Add best-of-breed remote control capabilities to support even remote and poorly connected users
- Minimize application corruption through self healing capabilities

Value for you

- Leverage and extend your DeskView – Migrate investment to proactively manage vendor independent inventory and asset tracking, software license compliance monitoring and enhance end user support capabilities
- Enhance DeskView – Migrate to enable IT staff to take control of their client infrastructure and client management processes for the entire enterprise
- Additional solutions plug into the existing Altiris infrastructure, eliminating additional implementation cost and workload. All Altiris Solutions seamlessly integrate with each other.

Comprehensive Inventory

To effectively manage your enterprise, you need an accurate and thorough inventory of all your desktops, servers, notebooks, handhelds, and network devices. Knowing what you have and where it's located empowers you to reduce IT support costs, protect your network, improve success of software deployments, and focus on higher-level objectives. DeskView – Control provides detailed hardware and software inventory across your enterprise platforms, regardless of vendor. Multi-platform support makes it easy to consolidate the discovery of all your Windows* and Macintosh* hardware and software assets within an integrated console (Linux*, UNIX*, handheld, and network device modules are also available).

DeskView - Control aggregates inventory data across your environment so you can quickly and easily assess security vulnerabilities, prepare for software audits, and more accurately determine hardware needs and availability.

Software License Compliance

You don't need to guess at whether you have the correct number of licenses, or even at who's using or not using which applications. With DeskView - Control, you can correlate application installation information with application usage and contract administration data to provide complete software license management. By optimizing your software license environment, your organization can benefit from dramatic cost savings from harvesting unused license, reducing maintenance and support contract renewals, and more accurate planning for future software needs.

Application Self-Healing and Rollback

DeskView - Control supports installation and management of Windows Installer (MSI) packages on client computers and ensures that MSI applications properly support self-healing, and install on-demand functions. Use DeskView - Control to gather inventory information about MSI applications down to an installed feature level, schedule regular application health checkups, and proactively repair missing or changed files, broken source paths, or registry values. If unauthorized changes are discovered, applications can easily be rolled back or repaired and restored to their original state. You can also perform routine baseline comparisons to detect changes that may negatively impact a computer's performance, such as a file change without proper registration with Windows Installer.

Secure Management Environment

The role and scope-based security model used within DeskView Migrate / Control allows you to control access to every asset of your management environment. Control tasks that each technician can perform based on employee role and responsibility. In addition, the scope of management tasks that can be performed on specific computers is likewise centrally governed ensuring complete control of all management tasks within your enterprise, by leveraging Altiris' Adaptive Display Technology™ (ADT™), which dynamically modifies the console interface for each user based on end-user preferences, language settings, and management rights. ADT is based on end-user logon credentials and simplifies console navigation, reduces clutter, and improves end-user productivity by only displaying authorized tasks and resources. For example, you can limit help desk workers to remote control and patch management tasks while broadening the rights of IT department workers to advanced management capabilities.

Extensible Management Architecture

DeskView – Migrate / Control are built on an Extensible Management Architecture™ (EMA™) that allows your company to employ additional functionality as requirements increase and additional systems management demands are placed on your organization. DeskView – Migrate / Control can grow with your organization providing the exact level of functionality required at all times to help IT become a driving force within your company. DeskView – Migrate / Control address the essential elements your environment needs for baseline configuration management of all clients.

* Other company names or products mentioned are or may be trademarks of their respective owners.

Benefits:

- Integrated hardware and software inventory with Web-based reporting
- Software license compliance and harvesting
- Native integration with Microsoft Active Directory
- Centralized management of mixed hardware and OS environments
- Secure management with role and scope-based security
- Intuitive management interface with real-time dashboards and distribution wizards

System requirements

DeskView – Control requires that you install and configure Altiris Notification Server™ and DeskView – Migrate

Notification Server Minimum Requirements

Processor	Pentium III 800 MHz or faster
Memory	1 GB RAM
Hard drive	20 GB
Operating system	Windows® Server 2003 SP1 or Windows® 2000 Server SP4 or later
Database	Microsoft SQL Server 2000 SP3 or SQL Server 2005
Browser	Microsoft Internet Explorer 6 SP1 or later

Altiris Agent Minimum Requirements

Operating system	Windows 95 or later
Available disk space	5 MB disk space for Altiris Agent, plus space to install required software
Memory	128 MB RAM, 384 MB RAM minimum if using Windows PE
Browser	Microsoft Internet Explorer 6 or later

Overview of Client Management Tools

- The Altiris infrastructure seamlessly integrates with DeskView 10.6.
- Data gathered by DeskView are stored in a central database. DeskView administers Fujitsu Siemens Computers clients' Inventory, BIOS Settings and Updates, Notifications and Power management, Alerts from a central web console
- Based on the data provided by DeskView 10.6, other Altiris solutions or DeskView Migrate/Control can target tasks like software delivery, patch distribution, and operating system migration to the appropriate clients.
- Notification Server is the center of any Altiris solution. DeskView Admin, DeskView Migrate / Control, and all other Altiris solutions plug into this infrastructure.
- DeskView – Migrate provides a complete set of capabilities to migrate to a new operating system (e.g. Windows XP or Windows VISTA®)
- DeskView – Control (a trade-up option from DeskView – Migrate) is available for when you are ready to gain greater control of your entire environment. It provides additional capabilities for the hardware and software inventory in heterogeneous hardware environments (HP, Dell, IBM, etc.), application monitoring, and remote control for all client systems.
- Customers can enhance their existing Systems Management infrastructure by adding further Altiris modules, e. g. integrated Helpdesk Management, Contract Management, Server Management as well as support for additional platforms (Linux, UNIX, Mac, PDA)

